

Huron County Health Department

Performance Management Plan

Date Identified: 12/6/16 and 02/15/17 Identifying Group: Team meeting with employees, CQI team, Admin PM team reviewed with BOH 1/15/17 BOH approved 2/15/17

Performance Section: X Health Determinants & Status <input type="checkbox"/> Resources and Services <input type="checkbox"/> Community Engagement <input type="checkbox"/> Workforce	
Agency/Program Goal/Objective: Increase the number of children receiving immunizations by 1/2% per year as measured by the percent of children 24-36 months who are fully immunized. Data Sources: county quarterly immunization report card; AIP data, MCIR monthly Profile Report 12/2016 Huron County is at 75% for 19-35 months fully immunized.	
Performance Standard – What do you want to achieve?	<p>Healthy People 2020</p> <p>IID-7.1 Maintain an effective vaccination coverage level of 4 doses of the diphtheria-tetanus-acellular pertussis (DTaP) vaccine among children by age 19 to 35 months 2020 Baseline (year): 82.5 (2008) target 90%</p> <p>IID-7.2 Achieve and maintain an effective vaccination coverage level of 3 or 4 doses of <i>Haemophilus influenzae</i> type b (Hib) vaccine among children by age 19 to 35 months 2020 Baseline (year): 80.9 (2012) target 90%</p> <p>IID-7.3 Maintain an effective vaccination coverage level of 3 doses of hepatitis B (hep B) vaccine among children by age 19 to 35 months 2020 Baseline (year): 89.7 (2012) target 90%</p> <p>IID-7.4 Maintain an effective coverage level of 1 dose of measles-mumps-rubella (MMR) vaccine among children by age 19 to 35 months 2020 Baseline (year): 90.8 (2012) Target 90%</p> <p>IID-7.5 Maintain an effective coverage level of 3 doses of polio vaccine among children by age 19 to 35 months 2020 Baseline (year): 92.8 (2012) target 90%</p> <p>IID-7.6 Maintain an effective coverage level of 1 dose of varicella vaccine among children by age 19 to 35 months 2020 Baseline (year): 90.2 (2012) target 90%</p> <p>IID-7.7 Achieve and maintain an effective coverage level of 4 doses of pneumococcal conjugate vaccine (PCV) among children by age 19 to 35 months 2020 Baseline (year): 81.9% (2012) target 90%</p>
Performance Measures – How will you measure progress?	Progress will be measured by an overall trend of increase in the percent of children fully immunized between the ages of 19-35 months as reported via MCIR for Huron County Children. If there are 3 consecutive months where the percent decreases, a CQI project will be done to determine how to

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	improve the process, unless there is a constraining issue as the cause, such as vaccine shortage.
Data Sources – Where will performance data come from?	Data will be monitored on a monthly basis using MCIR for ages 19-35 months
Current Status – Where are we now?	1.5.17 MCIR report was at 75% for 19-35 months fully immunized.
Performance Target – Where do we want to be?	Increase the fully immunized vaccination rate by 1/2% per year until the Healthy People 2020 target of 90% is achieved.
Types of Activities to achieve Target	<ol style="list-style-type: none"> 1. Contact families through reminder/recall cards/text messaging 2. Increase community visibility of immunizations (local sport programs, local theater, newspaper articles, newspaper stuffers, website, social media, and radio ads.) 3. Visit or send out parent information to licensed daycares and educate on the importance of immunizations 4. Evaluate referral patterns for non-immunizing Private Providers who provide health care to children and suggest that appointment be scheduled with their immunization provider while the child is in the Private Provider's office, encourage physicians to refer clients for walk in immunizations. 5. Evaluate immunization status of all children receiving WIC and immunize as they present for WIC appointments. 6. Educate clients in all Health Department Programs regarding the importance of immunizations. 7. Submit educational articles to local newspapers to print explaining the importance of immunizations and dispelling myths which may be a barrier. 8. Find opportunities to provide immunizations on a variety of days and locations. 9. Identify barriers to immunizations and try to reduce (Notarized Medical Power of Attorney form/policy, locations of clinics, days of clinics, etc.) 10. Conduct immunization clinics at HCHD utilizing various clinic hours. 11. Work with Area Physicians to provide immunizations (VFC, etc) 12. Environmental Health Division to provide immunization information to their clients as appropriate (i.e. importance of vaccinations to food handlers) 13. Walk clients over the Immunization window to either get vaccination that day or to schedule an appointment to come back.

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	14. Explore Providing immunizations to the Amish population
Responsible – Who will monitor and report performance? What is frequency of report?	The Responsible person will be the Co-Health Services Director, Cindy Rochefort, RN, BSN. She will monitor the status on a monthly basis and provide an update to the PM Team, BOH, PM/CQI Team and staff on a monthly basis during staff meetings.
Quality Improvement Strategy – How do we get better?	If there are 3 consecutive months where the percent decreases, a CQI project will be done to determine how to improve the process, unless there is a constraining issue as the cause, such as vaccine shortage.